

# Client Satisfaction Survey

We are always looking for ways to improve the quality of our services. We'd really appreciate it if you would take just a few minutes to respond to our survey below. Please let us do the job you deserve – the **best** possible!

Please fax to 1-(800)-603-0606 or (305) 857-3700 or mail to our Administrative office at P.O. Box 450605, Miami, Florida 33245-0605.

## **Service(s) Provided:**

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> General Counsel Club             | <input type="checkbox"/> Litigation            | <input type="checkbox"/> IRS Services            |
| <input type="checkbox"/> Incorporating Services           | <input type="checkbox"/> LLC Incorporation     | <input type="checkbox"/> Limited Liability       |
| <input type="checkbox"/> Workers Compensation Exemption   | <input type="checkbox"/> Obtaining Capital     | <input type="checkbox"/> Securities offering     |
| <input type="checkbox"/> Buying a business                | <input type="checkbox"/> Selling a business    | <input type="checkbox"/> Investing in a business |
| <input type="checkbox"/> Business Location lease reviews  | <input type="checkbox"/> Vehicle lease review  | <input type="checkbox"/> Equipment lease review  |
| <input type="checkbox"/> Independent contractor agreement | <input type="checkbox"/> Employment agreements | <input type="checkbox"/> Apostilles              |
| <input type="checkbox"/> Marketing Concepts               | <input type="checkbox"/> Franchising           | <input type="checkbox"/> Living Trust            |
| <input type="checkbox"/> Copyrights                       | <input type="checkbox"/> Trademarks            | <input type="checkbox"/> Mail forwarding service |
| <input type="checkbox"/> Other, please describe: _____    |  |  |

## **Check-Off the comment that best describes your experience with us?**

- "Our company, has no time to waste. We need a team that can tackle our problems. We need a team that can deliver a solution. The lawyers at Spiegel & Utrera, P.A. did just that!"
- "The number one concern, at our company, are our customers. I'd like to commend Spiegel & Utrera, P.A. for making us feel like we're number one. You can be sure I'll recommend the lawyers at Spiegel & Utrera, P.A. to all of my business associates."
- "Trying to run a business is very difficult. I don't have time to keep abreast of the laws. I feel secure knowing that Spiegel & Utrera, P.A. are working around the clock on my behalf."
- "It's great working with a team of professionals that are knowledgeable and experienced."
- "Spiegel & Utrera, P.A. understood my situation and made me feel really at ease. Believe you me, that took a big load off me and made me feel much better."
- "Spiegel & Utrera, P.A. is well prepared and returned all of my phone calls quickly. Both of these things were very important to me. I just wanted to say I was quite happy with your firm's service. Spiegel & Utrera, P.A. did a fine job."
- "We could never thank you enough for taking care of all our legal needs. We owe you a great deal. Spiegel & Utrera, P.A. will never be forgotten! Thank you again."
- "I would like to express my appreciation and gratitude to Spiegel & Utrera, P.A. The professionalism and expertise your firm displayed was impressive. If a situation should arise, I definitely will recommend your firm. Again, I am truly grateful."
- "I could not believe how easy it was to speak with the top lawyers at Spiegel & Utrera, PA. I was very pleased with your service and feel you have met my expectations! "
- "Thanks for a job well done! You are the greatest! Spiegel & Utrera, P.A. were there for me at all hours. Spiegel & Utrera, P.A. have my highest regards!"

"Spiegel & Utrera, P.A. were more than equal to the challenge. The firm projects only a positive image. Thank you for everything."

"My experience with the law firm of Spiegel & Utrera, P.A. was disappointing."

"Spiegel & Utrera, P.A. could have returned my calls in a more timely manner."

"Spiegel & Utrera, P.A. did not present a very professional atmosphere. I will be going else where."

"Spiegel & Utrera, P.A. failed to deliver on their promises. I have found another law firm to handle my legal matters."

"I was unable to find the service I was looking for. You need to expand the services you offer."

"Once I reached an attorney, they were not courteous and the information provided was very limited."

We welcome all comments: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Please provide your initials in order to share your comments with our clients!

Initials: \_\_\_\_\_ City: \_\_\_\_\_ State: \_\_\_\_\_

**\*\*\*\* Remember to plan your work and work your plan. \*\*\*\***

Thank you for using our services.

Good luck with your business!

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**If you have any questions, please call a Spiegel & Utrera office listed below:**

MIAMI, FL CALL: 305-854-6000 800-603-3900 FAX: 305-857-3700	NEW YORK CITY, NY CALL: 212-962-1000 800-576-1100 FAX: 212-964-5600	TAMPA, FL CALL: 813-871-5400 800-658-5900 FAX: 813-870-2500	LAS VEGAS, NV CALL: 702-364-2200 888-530-4500 FAX: 702-458-2100
CHICAGO, IL CALL: 312-443-1500 888-514-9800 FAX: 312-443-8900	LOS ANGELES, CA CALL: 323-936-3400 888-520-7800 FAX: 323-939-5600	LONG ISLAND, NY CALL: 516-338-9100 888-797-6200 FAX: 516-338-9200	DOVER, DE CALL: 302-744-9800 888-641-3800 FAX: 302-674-2100
FT LAUDERDALE, FL CALL: 954-630-9800 800-465-8500 FAX: 954-561-7900	CLIFTON, NJ CALL: 973-473-2000 888-336-8400 FAX: 973-778-2900	ORLANDO, FL CALL: 407-898-5500 888-991-9700 FAX: 407-894-5700	